



A Fairer Place – Connecting with Information and Advice services in Kensington and Chelsea

Wednesday 27 November 2024

9.15am – 1.30pm

Small Hall, Kensington and Chelsea Council

AGENDA

- 9:15 am** **Arrival & Refreshments**
- 9:30 am** **Welcome and Introductions & update since the last Assembly**
Angela Spence, CEO, Kensington and Chelsea Social Council
- 9:40 am** **Guest Speaker**
- **Callum Delhoy, Policy and Public Affairs Manager, Advice UK**
- 9.55am** **Introduction to the Kensington and Chelsea Advice Partnership**
William Roberts, CEO, Citizens Advice
- 10:05 am** **Panel Discussion/Q&A – Chaired by Dami Solebo, CEO, Clement James**
- Panel Members**
- William Roberts, CEO, Citizens Advice Kensington and Chelsea
 - Baljit Badesha, Director, Nucleus Advice Centre
 - Franck Kiangala, Director, North Kensington Law Centre
 - Angela Spence, CEO, Kensington and Chelsea Social Council

10:30 am Workshops – One 11:10 am Workshops – Two

Sign up for workshops on arrival, first come first served. Each workshop will run for 30 minutes. Please choose one workshop from the following options for session one and one workshop for session two.

○ **Want to know more about E-Visas?**

This workshop run by North Kensington Law Centre will provide a 'How to' on E-Visas. It will provide an insight for organisations who will potentially field queries and requests about E -Visas from their clients to assist in setting up digital accounts and accessing documentation.

○ **Did you know the deadline for migration to Universal Credit is fast approaching and what this will mean?**

This interactive workshop run by Citizens Advice Kensington and Chelsea will explain what the changes mean for clients who are currently claiming 'legacy benefits' that will be replaced by Universal Credit. There will be a discussion

on what action those clients need to take and in what timeframes, as well as the potential hurdles to receiving their first Universal Credit payment.

- **How will using Plinth support my organisation making a referral into the Kensington and Chelsea Advice Partnership?**

This workshop run by Plinth and Nucleus will provide voluntary and community organisations with the knowledge of how to use Plinth as a referral tool to refer residents to advice agencies for further support.

- **Where should the provision of advice be?**

This workshop run by KCSC will provide the opportunity for workshop participants to discuss the best places for reaching residents to provide advice.

11.55am Plenary – Prioritising areas for action

12:25 pm Closing remarks

12:30 pm Please join us for refreshments

1:30 pm Assembly Close