

Volunteer Role Description

2x Food and Advice Network Champions



- 6-10 hours per week (*including regular Thursdays*)
- Reasonable lunch and travel expenses provided
- DBS and training provided, including accreditation
- In-person role (*North Kensington, Chelsea and Earls Court*)
- Contribution towards childcare or support worker costs available

Overview

[Kensington and Chelsea Social Council \(KCSC\)](#) is a charity with a long history of strengthening and championing the local voluntary and community sector.

KCSC's Community Development team coordinates the Kensington & Chelsea Food and Advice Network, a partnership of community settings helping people to access food, information and support when they experience financial hardship.

We're looking for two volunteer Food and Advice Network Champions who are passionate about supporting people affected by the cost-of-living crisis.

This role will include:

- Regularly attending community settings in Kensington and Chelsea to talk to visitors who have needs beyond accessing food.
- Providing them with information, support, and connecting them to relevant local services. This will involve signposting and making referrals.
- Keeping accurate records of your interactions and observations.
- Supporting and collaborating with the friendly team at KCSC, as well as members of the Food and Advice Network.
- The opportunity to gain a Level 2 Certificate in Information, Advice and Guidance (paid for by KCSC).

You will spend time in two community settings each week and will attend regular meetings with the Community Development team.

You will have the option of being supported to obtain a nationally recognised [Level 2 Certificate in Information Advice or Guidance](#) (worth approx. £300).

You will play a part in making sure that the experiences of local people facing financial hardship are heard and amplified. The insights and learning from this project will be

shared with the local charitable sector, the local authority (RBKC) and the Greater London Authority, helping to inform how they address poverty and its root causes.

Food and Advice Network Champions will have the following skills:

- Listening without judgment.
- Treating people with dignity, compassion and respect.
- Upholding integrity and maintaining clear, consistent boundaries.
- Finding out what support, activities and events are available in RBKC.
- Digital skills, including using Microsoft Office, search engines, social media apps, video calls, e-learning and online forms.
- Reading, writing, communication and comprehension.

About the ideal applicant:

You will be local to the Royal Borough of Kensington and Chelsea and passionate about supporting this community to thrive. We would especially like to hear from people who have strong community networks. You will be seeking a longer term volunteering opportunity of at least 6 months.

You will be interested in social justice and equality. You will enjoy meeting people and collaborating with others. You will love learning and be enthusiastic about gaining skills and knowledge. You will understand, or want to learn about, the importance of championing justice, diversity, inclusion and anti-racism.

How to apply:

- [Click here to complete an application form.](#)
- Apply by Sunday 22 September at 10pm.
- We will contact you by 27 September at 5pm.
- Please note, this role is subject to an informal interview and DBS check. Due to the expectations of this role, applicants must be over 18.

We would like to hear from applicants with a range of backgrounds and experiences. Please get in touch if you're not sure about applying because of, for example, your level of experience, caring responsibilities, socio-economic or cultural background, or access needs. We would love to hear from you and talk about your concerns.

For more information contact lucy@kcsc.org.uk.

Keep scrolling for a round-up of reasons to apply!

What's in it for you?

Why you should apply to become a volunteer Food & Advice Network Champion.

Support your community to recover and thrive:

KCSC's Community Development team is committed to tackling poverty and its root causes. As a Food & Advice Network Champion, you will play a key role in getting crucial support to local people who are forced to rely on emergency aid.

Accreditation in providing Information, Advice and Guidance (IAG Level 2):

You will have the opportunity to obtain a nationally recognised Certificate in IAG worth approximately £300. Your supervisor at KCSC is a qualified coach, trainer and IAG counsellor who will ensure you receive the time and support you need.

Learning and Development:

You will have access to KCSC's amazing programme of training for the Voluntary and Community Sector. We care about your personal development and will support you to gain skills and knowledge relevant to your voluntary role.

Advance your employability:

KCSC has a strong reputation, deep community roots, and extensive local networks. In addition to gaining new skills, you will get insight into the voluntary and community sector at a strategic level, the opportunity to network with lots of charitable organisations, and a reference.

Lunch expenses:

KCSC will reimburse up to a maximum of £25 each month. Proof of purchase required.

Travel expenses:

KCSC will provide you with a pre-paid, registered Oyster card to cover the cost of bus journeys, up to a maximum of £30 per month. If you are eligible for discounted travel, the monthly top-up will be calculated accordingly. Journeys will be verified by KCSC via Transport for London.

Contribution to childcare or support worker:

If you need to pay for childcare or a support worker to enable you to volunteer, KCSC may be able to contribute up to a maximum of 5 hours each week (£65.75) towards those costs. Conditions apply, proof of purchase required.

Access to digital equipment:

KCSC can provide a digital device to enable you to carry out your volunteer role.