

Community Resilience

Community Resilience Support Project

Aims

- Cost of living response - Improve partnership working between VCS/Statutory sectors in provision of services for residents in need of financial, food and other forms of support
- Residents are better informed of and have improved access to wider support services
- Improved wellbeing for residents accessing support
- The VCS and Statutory partners have a better understanding of wider issues facing residents accessing food support
- Improved learning amongst food providers on advising residents accessing food support

Food Roots

- £45k from the GLA
- Venture centre, Dalgarno Trust, The Space, Bay 20, Response Community Projects, SMART
- Create a network, provide support to move residents on from food, train volunteers and staff on what support is available so they can signpost
- Leave a legacy

Tracking referrals online

- Time to Spare referral platform - submits referrals direct to the advice agencies and track the progress of the referral.
- The web form is a triage to ensure that the query reaches the agency that is most qualified to tackle the problem that the resident is facing.
- The platform is being used by other London boroughs, notably Camden, and can be easily adapted for use in RBKC.
- KCSC has obtained £5,000 funding to cover the cost of the platform for 1 year.

Time to spare Trial

- KCSC trialling the platform using 6 food providers; Venture centre, Dalgarno Trust, The Space, Bay 20, Response Community Projects, SMART
- KCSC Team attending food bank sessions engaging with residents and signposting to advice and support – year long project
- The KCSC Team logging every interaction as well as sending signposting/referrals to agencies through Time to Spare
- Advice agencies on board (so far) CAB Kensington and Chelsea, Nucleus, Age UK, NK Law Centre, Community Living Well

Ongoing - Food Insecurity/ RBCCK Food Network

- Next steps – re-establish food network and fund training and information sessions with the 6 main food banks to enable staff and volunteers to help residents move on from long term reliance on emergency food.
- Borough-wide network launching July 2023 with the support and mentoring of city Harvest and Felix Project increasing likelihood of participation
- Recruit new advice partners so that the software can provide complete package of support